**Subject Information**

Age: 22

Gender: M

Education Level: Current Undergrad

Major: BS in Biochemistry

Technical Competency: Low level

Prior Experience: None

**Task 1: Ban a user**

The subject will begin at the homepage of Spoiled Tomatillos.

The subject will have to attempt to log into admin dashboard by going to the login page, and add a user into banned list in the user database.

Difficulties:

* Unfamiliar with the system
* Hard to find user database
* Hard to find ban user box

Comments:

* Pop-up window is too small
* Ui design should be more colorful

Measurements:

Homepage: 5s

Admin dashboard: 2min

Ban user window: 20s

**Task 2: Decline a comment request**

The subject will begin at the homepage of Spoiled Tomatillos.

The subject will have to attempt to log into admin dashboard by going to the login page, and decline a comment request in the reviews database.

Difficulties:

* Did not know the meaning of status when he saw “approved” and “waiting”

Comments:

* Clear icon, decline icon, approve icon are easy recognizable
* Should add filter function
* Should pop up a small window to confirm user action

Measurements:

Homepage: 5s

Admin dashboard: 40s

Review Database window:90s

**Task 3: Edit cast list of a movie**

The subject will begin at the homepage of Spoiled Tomatillos.

The subject will have to attempt to log into admin dashboard by going to the login page, and edit cast list of a movie.

Difficulties:

* Unable to find edit button

Comments:

* Edit function should have a seperate button
* Edit function should have its own pop up window with previous content displayed
* Admin user should be able to select a particular field to edit.

Measurements:

Homepage: 5s

Admin dashboard: 1min

Monster Lovers page: 30s